



WOODBURY

# COVID-19 SAFETY PLAN

At JBF Woodbury we care deeply about our family of shoppers and sellers. After all, you're the reason we do what we do! Your health and safety is our top priority. We are adapting our procedures to ensure we provide a shopping experience that is safe, spacious, and sanitized.

For our upcoming sale we will follow current COVID-19 health and government guidelines. As such, our plan may change as guidance changes, but we will update this plan so that it always reflects the current best practices that local & national health experts recommend.

## WHAT WE ARE DOING

- We are following all of the guidelines put in place by Governor Walz, the Minnesota Department of Health (MDH), Washington County Public Health & Environment Department, the Center for Disease Control (CDC) and our JBF Franchisor.
- We have reviewed each and every aspect of our sale in detail (from physical space to flow of people to technology applications) to optimize our procedures to ensure we are operating as a safe and socially responsible business.
- We have adopted and implemented a Stay Safe MN COVID-19 Preparedness Plan
- We are collaborating with JBF sales across the country on best practices and new innovations for a COVID-safe shopping experience.
- We are partnering with HealthEast Sports Center / City of Woodbury to ensure we both are creating and maintaining a safe and sanitary environment.

## THINGS WILL LOOK A BIT DIFFERENT

So much of our sale—the fabulous deals, the huge selection, the friendly helpers — will still be the same. But due to these current times, some things will look a bit different.

## KEY THINGS TO KNOW AS YOU MAKE YOUR SHOPPING PLAN

- We will limit the number of guests in the store at a given time (based on the limits set by Governor Walz's Stay Safe MN order).
- 30% more shopping hours have been added to give you more options for when to shop and so that we can provide more social distance during the sale.
- There will be scheduled shopping times to manage the flow of guests. We ask that you reserve a shopping ticket (and save yourself money on the door entry fee!) so that we can plan for your visit. [Click here to choose when you want to shop.](#)
- If possible, please plan to leave children at home for their own safety, headcount purposes, and social distancing.
- Are you well? We ask that anyone who does not feel well, or shows any of the symptoms published by the CDC, to please not attend. [Click here to see the CDC's list of COVID-19 symptoms.](#)



For Your Safety

Questions?  
Email or call

SueEndle@jbf sale.com  
651-321-3969



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## WHAT TO EXPECT WHEN YOU SHOP

**Entrance:** As you enter, we will ask to see your ticket and will scan you in contact-free. You can show us your ticket on your phone or we can look you up by your last name. At peak entry times we will have a virtual line available so you may wait in your car. You'll add yourself to the waitlist online and we'll text you when it's your turn to come directly to the door.

**Social Distancing:** We ask that shoppers who are not from the same family stay 6 feet from one another.

**Masks:** Please plan to wear a mask while at JBF. Per Governor Walz's Executive Order 20-81, face coverings are required to be worn in all indoor business spaces unless you have a medical exemption. If you do not have a mask, we will have some available. All JBF team members will be wearing masks to do our part to help you feel safe as well.

**Hand Sanitizer:** We will have hand sanitizer available at many locations throughout the store, including the entrance, cashier stations and hospitality / hold area. We encourage you to help yourself to our hand sanitizer station as you enter the store and while you are shopping.

**At the Register:** You will have 6 feet of spacing from the cashier. Payment can be made contact-free if your credit card or phone has the capability.

## BEHIND THE SCENES FOR YOUR SAFETY

- The store layout has been modified to remove tight spaces and all aisles will have 8 feet of space between them.
- Team Members will complete a health screener prior to each shift.
- We will perform cleaning of high-touch surfaces such as door handles and other in-store surfaces.
- Team Members will perform regular hand washing / hand sanitizing.

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***Even though things will look different, we will still have the same amazing selection of deals, along with a team that will be happy to help you shop safely for all the essentials your growing kids need!***



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## SELLERS

### Consignor Drop-Off:

- We have added additional time to drop-off day to reduce the number of people dropping off at one time.
- To maintain social distance, we will continue to require drop-off appointments.
- We encourage you to leave your children at home for their safety, and to come by yourself or bring a maximum of one helper with you to drop-off.
- A sanitizing station will be available for rolling racks.
- We will setup the check-in area so that you and the welcome team member are 6 feet apart from each other.

### Presale Shopping:

- The presale shopping schedule for both consignors and team members has been significantly lengthened to ensure you are able to shop in a spacious environment.
- [Click here to see website with schedule details.](#)

### Consignor Pick-Up:

- To maintain social distance, we will continue to set pickup times based on consignor letter, and will check people in contact-free during your letter's time window.
- Additionally, we have doubled the amount of time for consignor pickup to reduce the number of people picking up at one time.
- We encourage you to leave your children at home for their safety, and to come by yourself or bring a maximum of one helper with you to pick-up.
- A sanitizing station will be available for rolling racks.
- We will setup the checkout area so that you and the door team member are 6 feet apart from each other.

### Helping at the Sale:

- Team Member check-in will be via your phone to reduce gathering at a check-in area and to eliminate touching shared surfaces.
- We will use a health screener when you arrive to make sure you are feeling well.
- You will be asked to maintain social distance from customers you are helping and other team members you are working with.
- You will be required to wear a mask and/or shield (MN EO 20-81).
- You will be asked to wash your hands or use hand sanitizer every 45 minutes. We will have gloves available as well.
- Thank you for helping to make the sale safe and great!

Questions?

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***Even though things will look different, we will still host an amazing, organized and smooth-running event, that enables you to safely and easily sell all the things your kids have outgrown!***